



Spring Hills Assisted Living
Morristown, NJ
www.spring-hills.com

Industry:

Healthcare

Oracle Products & Services:

Oracle E-Business Suite Special Edition
Oracle Financials
Oracle Inventory Management
Oracle Purchasing
Oracle TeleService
Oracle TeleSales
Oracle Daily Business Intelligence
Oracle Accelerators

Oracle Partner:



Core Services, Inc.
www.coreservices.com

“Oracle and Core Services allowed us to take advantage of Oracle Accelerators to rapidly achieve our go-live in record time. Spring Hills is now positioned to achieve our return on investment much faster than originally projected.”

– Tom Vellis, Chief Financial Officer, Spring Hills Assisted Living

Spring Hills Assisted Living Centralizes IT Operations to Quickly Achieve ROI and Increase Quality of Care

Founded in 1999, Spring Hills Assisted Living is an assisted living community that provides spacious, cost-conscious accommodations for senior citizens and others in need of high quality healthcare in a safe environment. Spring Hills owns and operates eight assisted living communities in Florida, New Jersey, Ohio, and Virginia. Each Spring Hills community provides nursing, physician, exercise therapy, mental health, and clinical laboratory services onsite to residents.

Challenges

- Deploy an enterprise resource management system that could accommodate Spring Hills’ rapid growth and ensure future scalability
- Ensure flexibility of the system to accommodate the unique needs of multiple locations
- Consolidate disparate facility data to increase quality of care and provide corporate oversight

Solutions

- Implemented Oracle E-Business Suite Special Edition to create a highly scalable and feature-rich IT infrastructure that supports Spring Hill’s rapid growth, streamlines business processes, and provides the visibility needed to drive more informed decisions
- Enabled quick, cost-effective access to core business services with Oracle Accelerators, allowing Oracle Certified Partner Core Services, Inc. to complete the implementation under budget and in less than seven weeks
- Gained the flexibility required to operate individual facilities separately, while consolidating enterprise-wide data to provide enhanced corporate oversight
- Integrated and streamlined processes across facilities to reduce errors and gain the business intelligence needed to support quality improvement initiatives and optimize patient care